CLOSE™ the Gaps

Presented by:

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Thanks!



We often approach learning like this...



Without Intention and Attention...

we may believe something because we want it to be so.



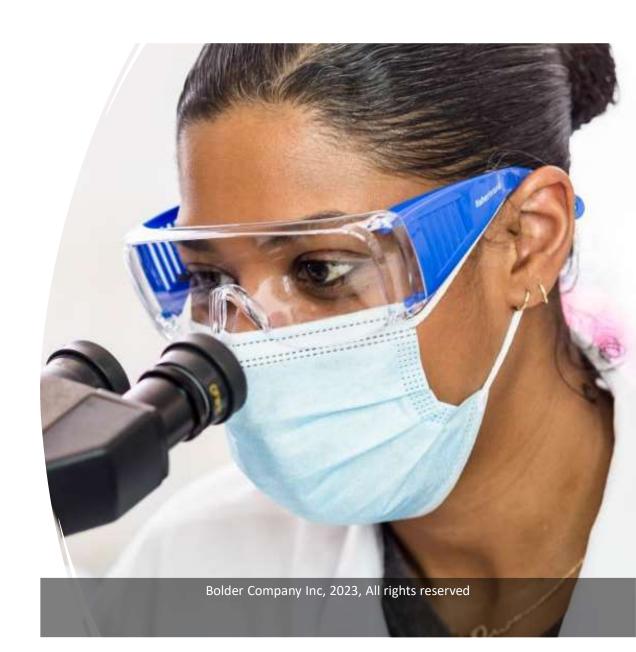


CLOSE™ the Gaps

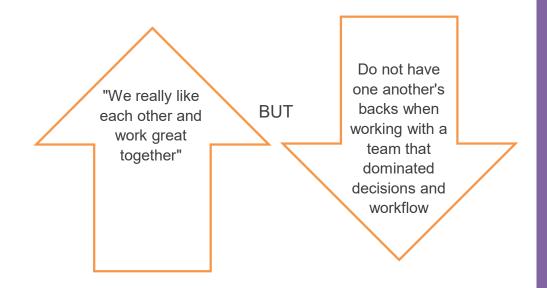
- Connect
- Listen
- Own Your Impact
- Speak Up
- Engage with Emotional Intelligence

Connect

Build meaningful relationships that are characterized by trust, respect, compassion, and understanding



Connect



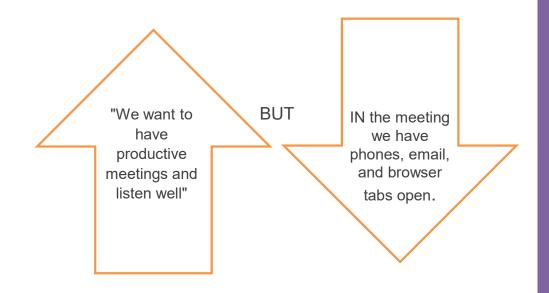
Listen

Go beyond "active listening" and seek to understand, co-create, suspend our inner judge and be fully present



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Listen



Ownership

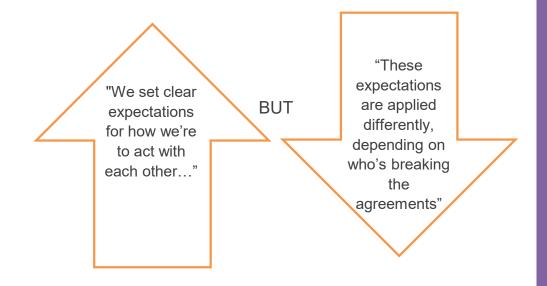
- Own your impacts! How do you affect others with your words, attitude, actions?
- We all have "positive" and "negative" impacts that we see and don't see.



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Own Your Impacts



Speak Up

- Be brave and sensitive.
- Clarify
- Help & be helped
- Clean up and prevent miscommunication & stress.
- Mindfulness matters







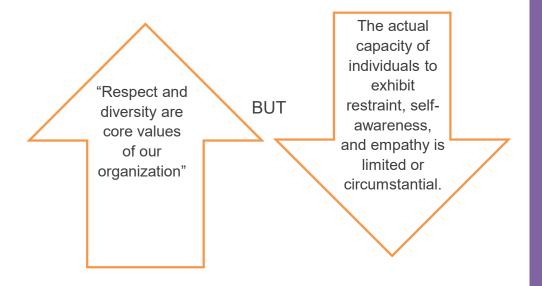
Engage with Emotional Intelligence

- Be self-aware, adjust your approach to the needs of the moment.
- Notice your emotions rising.
- Respond from Choice v
 React





Engage with Emotional Intelligence



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Thank you!



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